



Conference  
**2009**

11<sup>th</sup> **Interlending and Document Supply**  
Conference

## Programme



*Strategic Alliances and Partnerships in  
Interlending and Document Supply*



**Hannover, Germany,  
20<sup>th</sup> - 22<sup>nd</sup> October 2009**

The conference is hosted by Goportis, the network of the  
German National Libraries.

**[www.ilds2009.de](http://www.ilds2009.de)**



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## Welcome to Germany

The information society is opening up a whole range of new opportunities for making access to scientific information easier and faster than ever before. Information is no longer published solely in the form of scientific texts but can be disseminated directly, for example in the form of raw data or video recordings. These new opportunities for publication have enabled completely new forms of scientific cooperation.

At the same time, there is a growing need for peer review and structured quality, for a reliable supply of information and for long-term archiving to enable the rational use of the wide range of content and the enormous quantity of data available. Although the Internet facilitates access to information, it also presents new challenges for the provision of scientific information.

The scientific disciplines have adapted the new medium to suit their respective needs. On the whole, developments in the supply of scientific information have become more short-lived as a result of the Internet. Further far-reaching changes are also forecast for the future. Providers of scientific information must make a concerted effort to react to these changes and develop strategies in order to build a sustainable profile of their strengths. The ILDS 2009 is a forum for conducting discussions and exchanging experiences. The Conference provides an excellent opportunity to prepare the ground for and expand cooperation and to develop joint strategies that are viable for the future. I wish the ILDS 2009 and all the Conference participants every success.

A handwritten signature in black ink, which reads "Annette Schavan". The signature is written in a cursive, flowing style.

Prof. Dr. Annette Schavan  
German Federal Minister of Education and Research



## Welcome to Hannover

It is with great pleasure that the German National Library of Science and Technology (TIB), the German National Library of Medicine (ZB MED) and the German National Library of Economics (ZBW) jointly welcome you to the 11th ILDS Conference in Hannover.

The event coincides with celebrations to mark the 50th anniversary of the TIB as the world's largest library specializing in the fields of engineering, architecture, information technology, chemistry, physics and mathematics. TIB, ZB MED and ZBW form a prestigious group that includes the most important document suppliers in their respective fields on the European continent. The strategic alliance formed by these three libraries is known as Goportis.

The ILDS business has always been about a network of partners working together in the library and publishing arenas, rather than individual libraries working in isolation. It is abundantly clear that interactions with these and other partners, such as aggregators and subscription agencies, are of great strategic importance. It is therefore essential that libraries view document supply not as an isolated line of business, but instead as a key component of the overall process of library management. This process includes political and legal issues such as copyright and negotiations with rights holders, as well as technical developments.

One of the aims of the Hannover conference is to attempt to chronicle the full scope of ILDS and plot the direction in which it is heading. It will reveal and highlight both recent trends and foreseeable developments.

The 11th ILDS conference is collaboratively organised by the International Federation of Library Associations and Institutions (IFLA) and Goportis.

A warm welcome to you to Hannover!

*Uwe Rosemann*  
Director of TIB

*Ulrich Korwitz*  
Director of ZB MED

*Horst Thomsen*  
Director of ZBW



## General Information

### Conference Venue

Hannover Congress Centrum (HCC)  
Theodor-Heuss-Platz 1-3  
30175 Hannover  
Germany

Embedded in the splendid atmosphere of a beautiful park, at the Hannover Congress Centrum everything you expect from one of the largest and most efficient conference centres of Germany awaits you. The HCC is situated not only amidst greenness, but also in the centre of the city. The picturesque park, adjacent to the largest European city forest „Eilenriede“, borders directly on the city. The Hannover Congress Centrum thus combines idyllic surroundings with best road links, transport services and city proximity. You can get here easily. From the Main Station it only takes 10 minutes and good connections from the international airport ensure a quick arrival at the HCC as well.

### Conference Office

Opening hours:

Monday	19 Oct	15:00 - 18:00
Tuesday	20 Oct	08:00 - 18:00
Wednesday	21 Oct	08:00 - 18:00
Thursday	22 Oct	08:00 - 14:00

Tel.: +49(0)511 811 3610

Fax: +49(0)511 811 3611

E-Mail: [ilds2009reg@goportis.de](mailto:ilds2009reg@goportis.de)



## Tuesday, 20 October 2009

### 9:30 Conference Opening

#### Welcome Addresses

Sjoerd Koopman  
*IFLA Professional Programmes Director*

Robert Krall  
*Chair of the Document Delivery and Resource Sharing Section*

Dr. Hilde Moennig  
*Mayor of Hannover*

Ulrich Korwitz  
*Director German National Library of Medicine*

### 10:15 Opening Keynote

Redefining Information Supply in the Future R&D Environment  
Prof. Xiaolin Zhang  
*Director National Science Library, Chinese Academy of Sciences, Beijing*

## Session 1 – Cooperation in Document Supply and Interlending

### 10:45

Moderator: Kim Baker  
*National Library of South Africa, Head of Document Supply and Information Services, Cape Town*

**10:55**

**Keynote:** Document Supply in a Rapidly Changing Environment: Here Today  
– Gone Tomorrow?

*Mike McGrath, Editor of Interlending & Document Supply, Leeds,  
Retired Head of UK Marketing, The British Library*

Going Global: Examining Issues and Seeking Collaboration for International  
Interlending

*David P. Atkins, Head of the Resource Sharing and Document Delivery  
Department, University of Tennessee, Knoxville, USA*

**12:05 Coffee / Tea and Exhibition**

**12:35**

Now We're Getting Somewhere - Adventures in Trans Tasman Interlending  
*Debbie Hanington, Libraries Australia Document Delivery Administrator, National  
Library of Australia, Canberra; David Reid, National Library of New Zealand,  
Wellington*

Conveying an Interlibrary Loan Request: Slavic Reference Service, Interlibrary Len-  
ding, and a Proposal for LENDREF – A Social Networking Organization for Inter-  
lending and Reference Professionals to Collaborate on Vernacular Languages  
*Joseph J. Lenkart, Research Associate for Russia and Eastern Europe, Slavic and  
East European Library, University of Illinois, Urbana-Champaign, USA*

**13:35 Closing of Session 1**

**13:40 – 15:00 Lunch and Exhibition and Networking**



## Session 2 – International Experiences in Resource Sharing

15:00

Moderator: Jacqueline Gillet  
*INIST-CNRS, Head of ILL Service, Metz, France*

15:10

**Keynote:** Federated Search (Emphasizing WorldWideScience.org) as a Transformational Technology Enabling Knowledge Discovery  
*Dr. Walter Warnick, U.S. Department of Energy, Oak Ridge, USA*

United Kingdom Research Reserve (UKRR): A 21st Century Initiative to Safeguard Research Information  
*Deborah Shorley, Director of Library Services, Imperial College London, Head UKRR, UK*

16:20 Coffee / Tea and Exhibition

16:50

Strategies and Alliances into Action to Improve National Collaboration  
*Elena Bernardini, Central Library, Pharmacy, University of Milan;*  
*Silvana Mangiaracina, Bologna Research Area Library, CNR, Italy*

Document Delivery through Domestic and International Collaborations: KISTI Practice  
*Suhyeon Yoo, Korean Institute of Science and Technology Information (KISTI), Seoul*

17:50 – 18:00 Closing of Session 2

19:30 Get Together – Old Town Hall

(read more on page 15)



## Wednesday, 21 October 2009

### Session 3 – Country Case Studies in Resource Sharing

9:00

Moderator: Robert Krall

*Director Departmental Libraries, University of Pennsylvania, Philadelphia, USA*

9:10

BiblioCNRS Portal to Share Working Resources

*Patrick Kremer, Head of Web Unit of INIST/CNRS, Institute for Scientific and Technical Information (CNRS), Vandoeuvre-lés-Nancy, France*

Interlending Policy and OCLC Strategy in the National Library of the Czech Republic

*Pavlina Kafkova, Hana Bornova, Interlibrary Loans, National Library of the Czech Republic, Prague*

10:10 **Coffee / Tea and Exhibition**

10:50

Transformation of the ILL Services Among the Japanese University Libraries in Digital Era: The Results of the Comprehensive Analysis of NACSIS-ILL Transaction Records from 1994 to 2007

*Kenji Koyama, Associate Professor, Faculty of Humanities, Law and Economics, Mie University, Japan*

DELNET – The Functional Resource Sharing Library Network: A Success Story from India

*Sangeeta Kaul, Network Manager, DELNET-Developing Library Network, New Delhi, India*

11:50 **Closing of Session 3**



## 12:00 – 13:30 Lunch and Exhibition and Networking

### Session 4 – Open Access and Copyright

#### 13:30

Moderator: Ulrich Korwitz

*Director German National Library of Medicine, Cologne/Bonn*

#### 13:40

**Keynote:** *Prof. Dr. Rainer Kuhlen, Department of Computer and Information Science, University of Constance, Germany*

ILL Today: Counterpoint to Copyright

*Dr. Stela Filipi Matutinovic, Director of the University Library „Svetozar Markovic“ Beograd, Serbia*

## 14:50 – 15:30 Coffee / Tea and Exhibition

#### 15:30

SCOAP3 for German Universities

*Markus Brammer, Head of TIB Licensing Team / Legal Adviser, German National Library of Science and Technology, Hannover*

Arrow – Clearing Rights for Out-Of-Print and Orphan Works in Order to Facilitate Digital Document Delivery

*Dr. Günter Mühlberger, Head of Department for Digitisation and Digital Preservation, University of Innsbruck, University and Regional Library of Tyrol, Austria*

## 16:30 Closing of Session 4

## 19:00 Conference Dinner – New Town Hall

(read more on page 15)



## Company Presentations on Wednesday, 21 October 2009

- Conference Room 25 -

**9:00 - 9:30 CISTI**

CISTI Transformation Update  
*Naomi Krym*

**9:35 - 10:05 Goportis**

Goportis - The Knowledge Centre.  
The Network of the German National Libraries  
*Christine Burlbies, Project Management Goportis*

**10:10 Coffee / Tea and Exhibition**

**10:50 - 11:20 Ex Libris (Deutschland) GmbH**

Optimized Access to eResources - The New Ex Libris Primo Central Service  
*Jürgen Küssow, Senior Sales Consultant*

**11:25 - 11:55 British Library**

ETHOS - Opening Access to UK Theses  
*Barry Smith*

**12:00 – 13:30 Lunch and Exhibition and Networking**



## Thursday, 22 October 2009

### Session 5 – The Future of Information Services

9:00

Moderator: Uwe Rosemann

*Director German National Library of Science and Technology, Hannover*

9:10

**Keynote:** *Richard Boulderstone*

*Director of e-Strategy and Information Systems, British Library, London*

Critical Success Factors for the Future of Information Centres and Company Libraries

*Prof. Ragna Seidler-de Alwis, MBA, Prof. Dr. Simone Fühles-Ubach, Institute of Information Science, Cologne University of Applied Sciences, Germany*

10:20 Coffee / Tea and Exhibition

10:50

Information Supply beyond Text at the German National Library of Science and Technology – Challenges and Planning

*Ina Blümel, Dr. Jan Brase, German National Library of Science and Technology, Hannover*

Discovery meets Delivery

*Clare MacKeigan, Chief Operating Officer and Co-owner of Relais International Inc., Ottawa, Canada*

Conference Closing



### 14:00-16:00

- Library Visits:  
German National Library of Science and Technology (TIB)  
or  
Medical School Library (MHH)
- Hannover Guided Sightseeing Tour

All tours start (by bus) at the Hannover Congress Centrum (HCC).

## Friday, 23 October 2009

- Library Visits:  
German National Library of Science and Technology (TIB)  
or  
Medical School Library (MHH)

All tours start (by bus) at the Hannover Congress Centrum (HCC).

### **German National Library of Science and Technology (TIB)**

In its role as the German National Library for all areas of engineering as well as architecture, chemistry, information technology, mathematics and physics the TIB has spent over 50 years successfully meeting the challenge of being an innovative and competent information provider. On the basis of its superb holdings, the TIB today ranks as one of the world's largest specialist libraries and one of the most efficient document suppliers in its subject areas.

### **Hannover Medical School (MHH) Library**

The Hannover Medical School, founded in 1965, is one of the world's leading university medical centres. The research and patient care set national and international standards. The outstanding success in interdisciplinary collaboration both within the MHH and with extramural scientific institutions is reflected in the fact that the MHH is the German medical university with the greatest volume of grant funding.



## Social Events

### „Get Together“ Tuesday, 20 October 2009, 19:30

An evening for networking! Join us at the „Old Town Hall“, which is one of the loveliest buildings of Hannover and placed in the middle of Hannover’s old town. The original walls of the Old Town Hall originate from the mid-15th century. Worthy of particular notice are the pinnacle gable and the clay moulding. The wonderful aura of the restaurant is due to the extraordinary combination of the unique brick cross-vaults and the glass roof of the atrium which rests on pillars.

Travelling by bus transfers:

There are bus transfers offered from Hannover Congress Centrum (HCC) to the „Old Town Hall“ at 19.00 free of charge.

Travelling by tram:

Starting from Hannover Congress Centrum (HCC) take tram line 11 (destination Haltenhoffstraße) to tram-station Kröpke. Change to line 7 or 3 (destination Wettbergen). Get off tram-station Markthalle/Landtag. From there walk about 200 m down Karmarschstraße and turn left into Schmiedestraße. The Old Town Hall is on the left hand side.

Old Town Hall, Schmiedestrasse, 30159 Hannover

### „Conference Dinner“ Wednesday, 21 October 2009, 19:00

Experience a wonderful evening at the "New Town Hall" which is a famous Hannover landmark. It is a magnificent, castle-like building, erected in eclectic style during the reign of William II at the southern edge of the inner city. The New Town Hall was opened in 1913 and is today the residence of the Mayor of Hannover.

Travelling by bus transfers:

There are bus transfers offered from Hannover Congress Centrum (HCC) to the „New Town Hall“ at 18.30 free of charge.

Travelling by tram:

Starting from Hannover Congress Centrum (HCC) take tram line 11 (destination Haltenhoffstraße) to tram-station Kröpke. Change to line 7 or 3 (destination Wettbergen). Get off tram-station Markthalle/Landtag. From there walk about 100 m along Friedrichswall street. The „New Town Hall“ is on the right hand side.

New Town Hall, Trammplatz 2, 30159 Hannover



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## Exhibition

You can find the supporting company exhibition close to the sessions and the coffee break areas. Please visit this high-calibre exhibition.

### Exhibitor / Stand Number

Walter Nagel GmbH & Co.KG (2/3)  
 Vascoda e.V. (4)  
 Schweitzer Fachinformationen (5)  
 Infotrieve (6)  
 British Library (7)  
 INIST CNRS (8)  
 Ex Libris (Deutschland) GmbH (9)  
 FIZ Karlsruhe (10)  
 Zeuschel GmbH (11)  
 Subito. Dokumente aus Bibliotheken e.V. (12a)  
 FIZ CHEMIE (12b)  
 OCLC GmbH (13)  
 Innovative Interfaces INC. (14)  
 Relais International (15)  
 Imageware Components GmbH (16/17)  
 Goportis (Host)

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FIZ CHEMIE BERLIN  
Spezialbibliothek für Chemie 2008

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- Goportis
- Massmann Internationale Buchhandlung GmbH
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## Local Organising Committee:

**E-Mail:** ilds2009reg@goportis.de

**Chair:**

Robert Krall

*Chair of the Document Delivery and Resource Sharing Section*

**Programme:**

Kim Baker (NLSA), kbaker.nlsa@gmail.com

**Project Management:**

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**Exhibition & Sponsorship:**

Melanie Lorenzen (ZBW), m.lorenzen@zbw.eu

**Social Events & Library Tours:**

Katrin Hanebutt (TIB), katrin.hanebutt@tib.uni-hannover.de

**Finances & Billing:**

Ilka Klemm (TIB), ilka.klemm@tib.uni-hannover.de

**Conference Web-Site:**

Uta Heinecke (ZB MED), uta.heinecke@zbmed.de

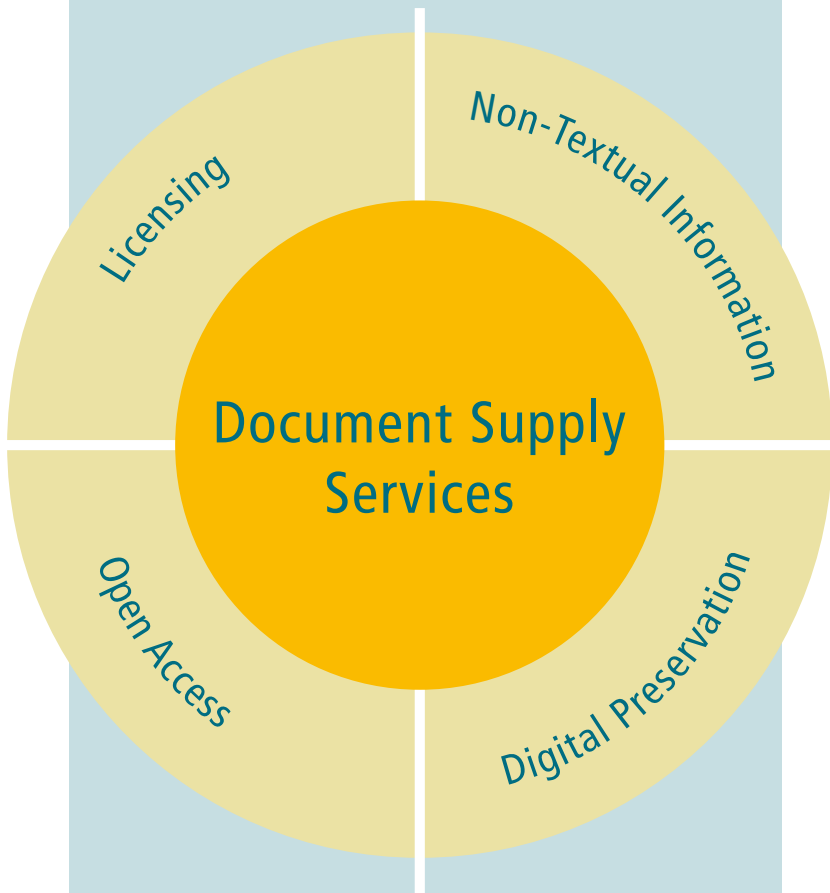
## Notes:

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[www.goportis.de](http://www.goportis.de)