



Now we're getting somewhere  
by Debbie Hanington & David Reid



# History – a decade of it

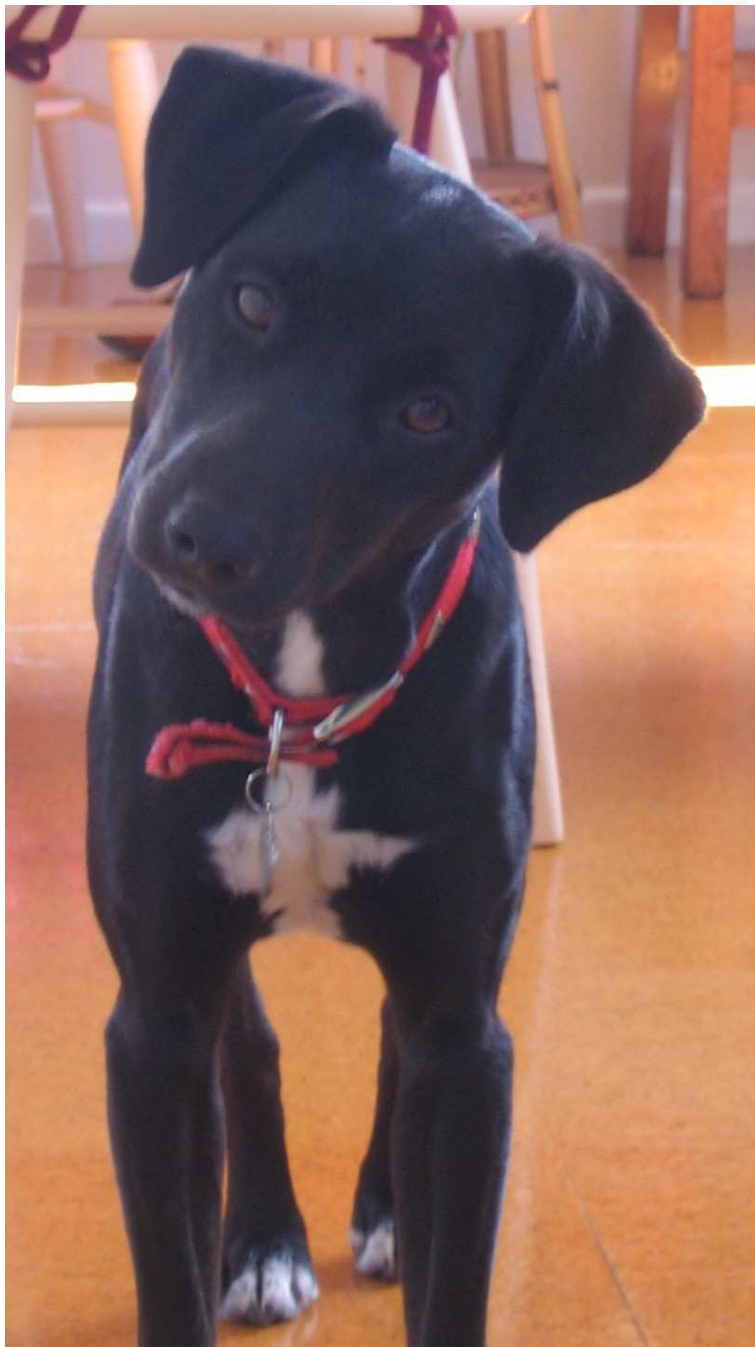
- Decision time
  - Y2K, elderly software, RFP evaluation
  - VDX the decision
- Requirements
  - off the shelf
  - standards based
  - commercially proven
  - sustain many concurrent users
- Project risks – then & now
  - few products, few implementers, scalability
  - market consolidation
  - fewer products
  - backing the wrong horse



What a difference a decade  
makes

# Building blocks to success

- Charging & payments
  - charging matrixes, automatic population
  - IBS/IIBS, trust funds
  - cost conversion, admin fee & GST
  - LADDPS- credits, debits, bi-monthly report
  - invoices/cheques; NZ direct debits/credits
- Service codes
  - IPIG codes, defacto standard, ease implementation
  - Australia developed own codes & service levels
  - conversion table for codes



# Multiple Systems

- LADD gateway
  - 71 locations interoperating
- Individual sites, consortia, commercial suppliers and Te Puna Interloan
- Systems
  - Relais
  - Aleph
  - VDX

# Interoperability Tasks

- Locations synchronisation
- Suspensions
- Looking forward
  - Locations & Suspension script

# Commercial Suppliers

- LADD environment
  - CISTI
  - Infotrieve Australia

# A Community of Users

- Mentoring and advice
  - ISO ILL administrators and system vendors

# Upgrade Themes

- Upgrade time line
- Testing
- Co-operation

# Now We're Getting Somewhere

- From implementation
- to today
- and into the future

# Authors

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